

# ELECTRONIC INFORMATION DISCLOSURE STATEMENT

Electronic Version v18

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## Title of Invention

AUTOMATED USAGE-INDEPENDENT AND  
LOCATION-INDEPENDENT AGENT-BASED INCENTIVE METHOD  
AND SYSTEM FOR CUSTOMER RETENTION

Application Number : 09/737274  
Confirmation Number: 7901  
First Named Applicant: L MARITZEN  
Attorney Docket Number: SON5180.02A  
Art Unit: 3621  
Examiner: PIERRA E ELISCA  
Search string: ( 4766293 or 5650761 or 6003014 or 6076075 ).pn



## US Patent Documents

**Note: Applicant is not required to submit a paper copy of cited US Patent Documents**

init	Cite.No.	Patent No.	Date	Patentee	Kind	Class	Subclass
	1	4766293	1988-08-23	BOSTON			
	2	5650761	1997-07-22	GOMM ET AL.			
	3	6003014	1999-12-14	LEE ET AL.			
	4	6076075	2000-06-13	TEICHER			

## Signature

Examiner Name	Date